

JARRAHD GIBSON



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Osborne Park, WA 6017

EDUCATION

Diploma of IT
EQC Institute of Technology,
January 2025
current

Cert II & III in Retail
**Registered Training
Organisation**, Hungry Jacks
RTO
January 2011

Year 10 Completed
Secondary School,
January 2010

PROFESSIONAL SUMMARY

Motivated and versatile professional with over a decade of experience across hospitality, business management, and manufacturing. Proven ability to lead teams, manage day-to-day operations, and think strategically to improve business efficiency and profitability. Currently upskilling through a Diploma of Information Technology, building expertise in web development, cloud solutions, and back-end systems. Founder of JG Web & Cloud Solutions, combining strong business acumen with emerging technical skills to deliver modern digital solutions.

SKILLS

- Leadership & Team Management
- Customer Service
- Website Management
- Workflow Optimisation
- HTML / CSS / JavaScript
- Cloud Platforms (AWS)
- Database Basics (SQL)
- Networking Fundamentals
- Adaptability
- Ownership
- Menu Development
- Budgeting
- Stock Control
- Project Management
- Business Operations
- Problem Solving
- Budgeting & Finance
- Strategic Planning
- Python Fundamentals
- Git & Version Control
- WordPress / CMS
- Leadership
- Innovation
- Team Management
- Barista Skills
- Website Development
- Time Management

WORK HISTORY

2024

Independent Franchise - Pizza Shop Manager, Perth, WA

- Assumed full management in an owner-operator capacity across daily operations, staff scheduling, and budgeting.
- Created and launched a new website to modernise online ordering and improve customer experience.
- Managed payroll, supplier relationships, inventory control, and quality assurance.
- Implemented cost-saving strategies and workflow efficiency improvements.

2012

Hungry Jack's - Manager, Perth, WA

- Supervised staff, handled customer relations, stock management, and daily cash handling.
- Maintained efficient service delivery during high-volume trading periods.

2019 - 2020

JZY - Manufacturing Worker, Perth, WA

- Produced wear plates for mining equipment; operated forklifts and specialised machinery.
- Performed welding and grinding tasks; maintained strict safety compliance.

2015 - 2019

Yen's Bakery and Café - Baker & Store Manager, Perth, WA

- Progressed from learning full baking process to managing the entire store.
- Supervised staff, ordering, stock control, and daily quality assurance.

2013 - 2015

Independent Business - Business Owner – Café, Perth, WA

- Owned and operated a busy local café managing all operations, staff, and supplier relationships.
- Developed seasonal menus, specialty coffee offerings, and customer engagement strategies.
- Demonstrated strong cost management, leadership, and business decision-making.

2011 - 2012

North West Removals and Transport - Removals & Transport Worker, Perth, WA

- Managed all physical aspects of house removals and deliveries.
- Organised pick-ups, scheduled jobs, and managed customer logistics.

2009 - 2011

Hungry Jack's - Team Member, Perth, WA

- Worked in a fast-paced team environment maintaining high-quality service and food standards.
- Developed strong time management and teamwork skills.

INTERESTS

Web Development, Cloud Technologies, Home Renovation, Hospitality & Coffee, Problem Solving

NOTABLE PROJECTS

JG Web & Cloud Solutions - Founded a web development and cloud solutions practice offering website builds, hosting, and digital strategy. Building expertise in full-stack development (HTML, CSS, JS, Python) and cloud infrastructure (AWS). Currently completing a Diploma of Information Technology at EQC Institute of Technology., Pizza

Shop Website - Designed and built a complete website for online ordering, improving customer reach and convenience., Full Home Renovation - Completed end-to-end renovation including demolition, kitchen/bathroom install, painting, flooring, and full landscape redesign with irrigation, turf, and garden beds. Demonstrated strong project planning, budgeting, and hands-on execution.

REFERENCES

Available upon request